

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
NOVEMBER 2024**

Madison County Road Department

Reporting Dates 11/01/24 through 11/29/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
41143	02/26/24 11/14/24	Request Schedule Closed	Durations 262.0 S-to-C 247.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Schaffhauser, John Quail Hollow	Quail Hollow District 1
Needs end of driveway repaired. Asphalt separated from driveway and road, car scrapes asphalt coming out of driveway onto road.							
41224	03/06/24 11/15/24	Request Schedule Closed	Durations 254.0 S-to-C 238.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burrell Jones Ln	Jones Ln District 5
Need road repaired, need culvert across road replaced							
41355	03/22/24 11/20/24	Request Schedule Closed	Durations 243.0 S-to-C 222.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Young, Jimmie Lockett Ln	Lockett Ln District 5
Stated that every since the road was paved, her yard floods when it rains							
41369	03/25/24 11/12/24	Request Schedule Closed	Durations 232.0 S-to-C 219.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Spivey, Kelly Lep Childress Rd	Lep Childress Rd District 4
Name: Kelly Spivey review the culvert and plan of action to							
41430	04/01/24 11/20/24	Request Schedule Closed	Durations 233.0 S-to-C 212.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Henderson, Lovenso Livingston Vernon Rd	Livingston Vernon Rd District 4
Name: Lovenso Henderson ers on the road. Time has passed and we are still							
41495	04/04/24 11/19/24	Request Schedule Closed	Durations 229.0 S-to-C 209.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Terry Hunt Cir	Hunt Cir District 3
The culvert under the street not functioning correctly. Water is not going through it but around it eroding the road							
41510	04/05/24 11/08/24	Request Schedule Closed	Durations 217.0 S-to-C 208.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer Potluck Rd	Potluck Rd District 5
Road need some attention. The road pavement is buckling and crumbling in sections. Need ditching water floods road and eroding th							

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41793	04/25/24 11/13/24	Request Schedule Closed	Durations 202.0 S-to-C 188.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burks, Banvo Holy Hill Ln	Holy Hill Ln District 5
Requesting for sxtension be added to both end of culvert to widen his driveway							
42035	05/20/24 11/25/24	Request Schedule Closed	Durations 189.0 S-to-C 163.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rick, Walker Moss Rd	Moss Rd District 5
Need culvert unstopped							
42061	05/22/24 11/08/24	Request Schedule Closed	Durations 170.0 S-to-C 161.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bennett Center St	Center St District 3
Requesting for a culvert to be installed							
42152	06/03/24 11/14/24	Request Schedule Closed	Durations 164.0 S-to-C 149.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sam Sharon Rd	Sharon Rd District 5
Culvert washed out under the road							
42167	06/04/24 11/05/24	Request Schedule Closed	Durations 154.0 S-to-C 148.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Unknown Cotton Blossom Rd	Cotton Blossom Rd District 5
Culvert under the road has collasped							
42174	06/04/24 11/22/24	Request Schedule Closed	Durations 171.0 S-to-C 148.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown Twelve Oaks Trace	Twelve Oaks Trace District 4
Ditches need cleaning out on this road							
42178	06/05/24 11/12/24	Request Schedule Closed	Durations 160.0 S-to-C 147.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pickett, Gwendolyn South Deerfield Dr	South Deerfield Dr District 1
Culvert needs to be cleaned ditches holding water and not draining							

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42226	06/11/24 11/22/24	Request Schedule Closed	Durations 164.0 S-to-C 141.0 O-to-C	Road Condition Medium Priority Huge crack in the road	Brown, Shirley Road Maintenance	Patricia Lakeway Dr Lakeway Dr District 3
42251	06/12/24 11/22/24	Request Schedule Closed	Durations 163.0 S-to-C 140.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Clark, Kim Moss Rd Moss Rd District 5
42284	06/17/24 11/14/24	Request Schedule Closed	Durations 150.0 S-to-C 135.0 O-to-C	Culvert Repair Medium Priority Culvert collapsed and rotted out	Brown, Shirley Road Maintenance	Patridge, Jeffrey Cane Creek Rd Cane Creek Rd District 4
42298	06/17/24 11/19/24	Request Schedule Closed	Durations 155.0 S-to-C 135.0 O-to-C	Road Condition Medium Priority Bad spot in the middle of this road	Brown, Shirley Road Maintenance	Reno, Sue Quarles Rd Quarles Rd District 4
42372	06/25/24 11/05/24	Request Schedule Closed	Durations 133.0 S-to-C 127.0 O-to-C	Road Condition Medium Priority Huge bad, uneven hump needs fixing, and on Brown road W. Roads intersect together	Brown, Shirley Road Maintenance	Brown, Janice Davis Rd Davis Rd District 5
42485	07/12/24 11/19/24	Request Schedule Closed	Durations 130.0 S-to-C 110.0 O-to-C	Ditching Medium Priority Ditch retaining water can't cut ditch because of water	Brown, Shirley Road Maintenance	Stewart, Keith Twin Cedars Dr Twin Cedars Dr District 1
42486	07/12/24 11/07/24	Request Schedule Closed	Durations 118.0 S-to-C 110.0 O-to-C	Culvert Repair Medium Priority Culvert near address is caving in has a stick in hole with caution tape on it	Brown, Shirley Road Maintenance	Stewart, Keith Sunset Cir Sunset Cir District 1

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42561	07/24/24 11/14/24	Request Schedule Closed	Durations 113.0 S-to-C 98.0 O-to-C	Ditching Medium Priority Need ditching done to stopped the flooding	Brown, Shirley Road Maintenance	Carson, Angela Barnes Rd Barnes Rd District 1
42587	07/29/24 11/06/24	Request Schedule Closed	Durations 100.0 S-to-C 93.0 O-to-C	Culvert Repair Medium Priority Culvert sitting up too high, and wrong causing problems	Brown, Shirley Road Maintenance	Sosebee, John Stump Bridge Rd Stump Bridge Rd District 5
42653	08/07/24 11/07/24	Request Schedule Closed	Durations 92.0 S-to-C 84.0 O-to-C	Culvert Repair Medium Priority At this address but on Hart Rd side the culvert has a hole in it, flagged, north of 356 Hart Rd	Brown, Shirley Road Maintenance	Noble, Cyndi Kearney Rd Kearney Rd District 5
42663	08/08/24 11/12/24	Request Schedule Closed	Durations 96.0 S-to-C 83.0 O-to-C	Road Condition Medium Priority Need road repaired. Need limbs cut back on Chapel Hill Rd also	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl Lake Crest Pl District 3
42709	08/15/24 11/19/24	Request Schedule Closed	Durations 96.0 S-to-C 76.0 O-to-C	Culvert Installation Medium Priority Needs culvert and ditching. Would like to meet someone out there.	Brown, Shirley Road Maintenance	Crockett, Michael Willow Way Dr Willow Way Dr District 4
42719	08/16/24 11/06/24	Request Schedule Closed	Durations 82.0 S-to-C 75.0 O-to-C	Road Condition Medium Priority Caller stated that when road was paved they left a hump at the end of her driveway making it hard to come and and out her driveway	Brown, Shirley Road Maintenance	Porter, Johnnie Coker Rd Coker Rd District 3
42781	08/26/24 11/18/24	Request Schedule Closed	Durations 84.0 S-to-C 65.0 O-to-C	Culvert Repair Medium Priority Name: Sherry Veal e west side is increasingly dangerous because there is	Brown, Shirley Road Maintenance	Veal, Sherry Lake Cavalier Rd Lake Cavalier Rd District 3

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42830	09/03/24 11/14/24	Request Schedule Closed	Durations 72.0 S-to-C 57.0 O-to-C	Culvert Repair Medium Priority Culvert has a hole in it	Brown, Shirley Road Maintenance	King, Arthur Railroad St Railroad St District 5
42840	09/03/24 11/18/24	Request Schedule Closed	Durations 76.0 S-to-C 57.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Roscoe Pat Lockett Rd Pat Lockett Rd District 5
42871	09/06/24 11/07/24	Request Schedule Closed	Durations 62.0 S-to-C 54.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Washington, Alecia Pine Grove Rd Pine Grove Rd District 5
42917	09/16/24 11/07/24	Request Schedule Closed	Durations 52.0 S-to-C 44.0 O-to-C	Culvert Clean Out Medium Priority Culvert and ditch needs cleaning out behind this address	Brown, Shirley Road Maintenance	Dixon, Belinda Devlin Springs Dr Devlin Springs Dr District 1
42930	09/17/24 11/20/24	Request Schedule Closed	Durations 64.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority Need a new culvert installed	Brown, Shirley Road Maintenance	Odie, Dexter Rocky Hill Rd Rocky Hill Rd District 5
42948	09/18/24 11/25/24	Request Schedule Closed	Durations 68.0 S-to-C 42.0 O-to-C	Culvert Repair Medium Priority Culvert washed out	Brown, Shirley Road Maintenance	Dixon, Timothy Goodloe Rd Goodloe Rd District 5
42956	09/18/24 11/18/24	Request Schedule Closed	Durations 61.0 S-to-C 42.0 O-to-C	Culvert Repair Medium Priority Needs gravel at end of driveway	Brown, Shirley Road Maintenance	Lockett, Quinton John Powell Rd John Powell Rd District 5

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42962	09/19/24 11/07/24	Request Schedule Closed	Durations 49.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Henriques, Greg Stout Rd	Stout Rd District 4
Culvert needs to be cleaned out and culvert needs to be repaired it is washed out. Culvert needs gravel							
42972	09/20/24 11/05/24	Request Schedule Closed	Durations 46.0 S-to-C 40.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Watras, Rob Grown Williams Rd	Grown Williams Rd District 5
Needs gravel at end of driveway							
42977	09/20/24 11/04/24	Request Schedule Closed	Durations 45.0 S-to-C 40.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Lee Smith Carr Rd	Smith Carr Rd District 4
Need culvert installed, old one smashed in on both sides							
42982	09/20/24 11/13/24	Request Schedule Closed	Durations 54.0 S-to-C 40.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Blount, Ollie Cross Wind Dr	Cross Wind Dr District 4
Culvert needs cleaning making water flow over the culvert and washing out driveway							
42984	09/23/24 11/13/24	Request Schedule Closed	Durations 51.0 S-to-C 37.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Nadia Cedar Hill Rd	Cedar Hill Rd District 4
Needs to install own culvert, needs to know what size and has a question about the ditch.							
42990	09/24/24 11/25/24	Request Schedule Closed	Durations 62.0 S-to-C 36.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Wilson, Detrick Whiddon Rd	Whiddon Rd District 5
Culvert is stopped up							
43099	10/14/24 11/15/24	Request Schedule Closed	Durations 32.0 S-to-C 16.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	King, Rosie St Charles Ave	St Charles Ave District 4
at the end of St Charles Ave coming onto Livingston Vernon at the stop sign on St Charles Ave, the pavement is uneven and hard to dr							

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43107	10/15/24 11/15/24	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Smith, Antoine Virgin Mary Rd Virgin Mary Rd District 5
43114	10/15/24 11/13/24	Request Schedule Closed	Durations 29.0 S-to-C 15.0 O-to-C	Ditching Medium Priority Ditch is washing away in front of the church	Brown, Shirley Road Maintenance	Levy, Essie Virililia Rd Virililia Rd District 4
43118	10/16/24 11/15/24	Request Schedule Closed	Durations 30.0 S-to-C 14.0 O-to-C	Culvert Repair Medium Priority At 867 Way Rd bad washout, 861/871 Way Rd culverts are stopped up real bad needs ditching and limbs out the ditches	Brown, Shirley Road Maintenance	Readus, Earnest Way Rd Way Rd District 5
43128	10/18/24 11/28/24	Request Schedule Closed	Durations 41.0 S-to-C 12.0 O-to-C	Ditching Medium Priority From Cedar Grove to Yandell needs ditching	Brown, Shirley Road Maintenance	Lori N Old Canton Rd N Old Canton Rd District 1
43148	10/22/24 11/13/24	Request Schedule Closed	Durations 22.0 S-to-C 8.0 O-to-C	Road Shoulder Medium Priority Requesting to have the shoulder of the road at the mailbox be filled in.	Brown, Shirley Road Maintenance	Sund, Angie Oliver Rd Oliver Rd District 1
43153	10/22/24 11/20/24	Request Schedule Closed	Durations 29.0 S-to-C 8.0 O-to-C	Road Shoulder Medium Priority Need hole filled on the shoulder of the road, from wgen the road got pave and they didn't replace it back with dirt	Brown, Shirley Road Maintenance	Lutz, Tommy Railroad St Railroad St District 5
43169	10/24/24 11/20/24	Request Schedule Closed	Durations 27.0 S-to-C 6.0 O-to-C	Culvert Repair Medium Priority She says there is a drop off as soon as you turn off Yandell Rd onto her road. It is a private road but she wants the drop off repaired at	Brown, Shirley Road Maintenance	Criddle, Mable Landview Drive Landview Drive District 4

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Open Requests:	49	113.4 S-to-C Average Duration 97.9 O-to-C Average Duration			
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Total Requests:	49	113.4 S-to-C Average Duration 97.9 O-to-C Average Duration			
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